

User Guide: Accessing Full-Text Journal Articles at Walsall Healthcare NHS Trust Library

Introduction

This guide will walk you through the steps to find and access full-text journal articles using the resources available at Walsall Healthcare NHS Trust Library. We will cover using the NHS Knowledge and Library Hub, NHS OpenAthens authentication, LibKey Nomad and how to request articles when you cannot access them directly.

Step 1: Accessing the NHS Knowledge and Library Hub

- What is it? The NHS Knowledge and Library Hub is a central platform that provides access to a wide range of resources, including journals, databases, and e-books, for NHS staff.
- How to access:
 - Open your web browser and go to the [NHS Knowledge and Library Hub](#) website.
 - You will be prompted to log in using your NHS OpenAthens credentials. Not registered for an OA account. See step 2.

Step 2: NHS OpenAthens Authentication

- What is it? NHS OpenAthens is a single sign-on system that allows you to access a variety of online resources with one username and password.
- How to register/log in:
 - If you do not have an NHS OpenAthens account, register [here](#).
 - If you already have an account, enter your username and password when prompted.
 - If you experience login issues (e.g., forgotten password or access errors), clear your browser cache and cookies or contact the library for assistance.

Step 3: Enhancing Your Search with LibKey Nomad

- What is LibKey Nomad? LibKey Nomad is a browser extension for Chrome, Edge, and Firefox that simplifies access to full-text scholarly journal articles. It connects you to NHS-purchased and open-access content directly from websites like Google Scholar, PubMed and publisher pages. All Trust devices have LibKey Nomad installed.
- How to install for personal devices:
 - Download LibKey Nomad at: <https://thirdiron.com/downloadnomad/>
 - Select "Walsall Healthcare NHS Trust" from the drop-down menu.
 - Log in with your OpenAthens account to access NHS-purchased articles.
 - Once installed, LibKey Nomad will display full-text links on supported websites as you browse or search. When full text is unavailable, you will be directed to a prepopulated request form.

Step 4: Searching for Journal Articles via the Knowledge and Library Hub

- Using the Library and Knowledge Hub search:
 - Enter your search terms (keywords, author name, article title, etc.) into the search bar.
 - Use filters to refine your results (e.g., date range, publication type, subject).
 - Look for results marked "Full Text Available" or similar.
- Using specific databases:
 - The Hub provides access to databases like MEDLINE, CINAHL and EMBASE. [Choose the one best suited to your subject area.](#)
 - Use the database's advanced search options to refine your search.
 - Check for full-text links within the database results.

Step 5: Requesting Articles When Full Text Is Unavailable

- Article Request Form:
 - If full text isn't available through the Hub or LibKey Nomad, request the article from the library.
 - Access the [Article Request Form](#).
 - Fill in all required fields, including:
 - Article title
 - Author(s)
 - Journal title
 - Volume, issue, and page numbers
 - DOI or PMID (if available)
 - Your contact information
 - Submit the form.
- Library Processing:
 - Library staff will process your request and attempt to obtain the article via interlibrary loan or other means.
 - You will be notified when the article is available, typically within five working days unless the item is required more urgently for patient care.

- Contact the Library:
 - For questions or assistance, reach out to the library:
 - Email: wht.library.service@nhs.net
 - Phone: 01922 656920
 - Location: Walsall Manor Hospital, MLCC, route 302

Tips and Troubleshooting:

- Always use your NHS OpenAthens credentials when prompted to avoid access issues.
- If you encounter a paywall, try LibKey Nomad or submit an article request.
- Keep your OpenAthens account details secure and [contact the library](#) if you experience any problems.