

Using Case Studies to Demonstrate Service Effectiveness

Library and Knowledge Services underpins lifelong learning, research and evidence based practice within Walsall Healthcare NHS Trust. This poster describes its experience of delivering an Evidence Based Service whose purpose is to link Trust staff and students to the evidence they need to support their work and professional development.

About the Evidence Based Service

Liz Askew, Evidence Base Information Specialist delivers the Evidence Based Service by:

- Promoting the value of using quality evidence to support decisions about safe patient care
- Providing a literature search service
- Delivering tailored information skills training
- Helping set up specialist email alerts
- Giving advice on getting the right information
- Providing evidence support in hospital and community work bases, on wards, at meetings and in the library.

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References:

Knowledge for Healthcare Value and Impact Toolkit <http://kfh.libraryservices.nhs.uk/value-and-impact-toolkit/kfh-impact-tools/>

The NHS Library and Knowledge Services in England Policy <http://kfh.libraryservices.nhs.uk/nhs-library-and-knowledge-services-in-england-policy/>

Library and Knowledge Services Embedding Evidence Into Practice



Who:

Neonatal Consultant.

What we did:

Evidence Based Information Specialist attended ward rounds.

Benefit and impact:

Saved valuable consultant time.

Research request:

Research support at ward rounds to help support decisions about safe patient care and evidence based practice of colleagues.

Discussed evidence requirements.

Improved patient care from a wide aspect because teaching is more evidence based.

Carried out comprehensive literature searches and emailed relevant references directly to consultant.

Guidelines have been reviewed for the neonatal network.

@health_library

www.walsallhealthcare.nhs.uk/library

About the Case Studies

Feedback about the Evidence Based Service is used to produce case studies about the impact and benefit of the service.

Case studies are promoted at the Trust via:

- Posters
- Presentations
- Library website
- Reports
- Email
- Displays
- Intranet
- Twitter
- Yammer
- News

Case studies demonstrate how the Evidence Based Service contributes to the Trust strategic objectives.

Evidence Based Service website

<https://www.walsallhealthcare.nhs.uk/library/evidence-based-services.aspx>

View additional case studies showing how the service:

- Informs decisions for patient care
- Supports evidence based practice
- Aids improved service delivery
- Assists research and education
- Demonstrates effectiveness

